Planning your Anniversary Campaign

STEP 1: UNDERSTANDING YOUR PRACTICE



| QUESTIONS | PROVIDE YOUR ANSWERS HERE |
|---|---------------------------|
| When is your official anniversary date? | |
| How long have you been part of your current community? Years, Generations etc | |
| How long have the optometrists been at this particular practice? | |
| How many years of combined optical experience do you have as a team? | |
| What makes your practice unique? | |
| What are your 'Why Choose Us' points? More details here > | |
| What else is your practice known for? Specialist offerings etc | |

| Do you have a high number of repeat patients? | |
|---|--|
| Do you need to attract more new patients to the practice? Or would you like to engage with a different demographic? | |
| Do you have a lot of stock to clear? | |
| Do you have competitors nearby, particularly corporate ones? | |
| Tell us about your patients, who are they? | |
| Tell us about your practice and location | |
| Set 1-2 achievable objectives. When writing these down, think of ways that these can be achieved throughout the duration of your campaign | |

After concluding Step 1, kindly proceed with Step 2 accordingly.

STEP 2: DESIGN PREFERENCES

| Things to Consider | Action Required | Notes – Track your progress |
|---------------------|---|-----------------------------|
| Anniversary Message | What is your preferred anniversary message? Examples of anniversary messaging can be <u>found here ></u> | |
| Anniversary Icon | List any design ideas or preferences you may have for your anniversary icon. Our anniversary portfolio can be <u>found here ></u> | |
| Signage Planning | If you would like to have your anniversary message as signage, consider where this may go. Refer to our signage portfolio for approximate costs. Found here > | |
| Signage Positioning | Take photos of the intended signage locations to have ready to supply to ProVision. Photo Requirements Guide <u>found here ></u> | |

Upon the conclusion of Step 2, please proceed accordingly with Step 3.

STEP 3: PLAN YOUR PROMOTIONAL ACTIVITIES

| Things to Consider | Action Required | Notes – Track your progress |
|------------------------------------|---|-----------------------------|
| Promotional Activities | We recommend implementing promotional activities for every interaction that patients have with your business. It's crucial to reflect on your objectives when selecting your promotional activities | |
| Stationery | Consider whether you want to add your anniversary icon to your business cards and letterheads | |
| Digital Elements | We recommend that you have elements designed for your digital platforms such as email, website, and social media | |
| Direct Marketing Communications | Consider how you might communicate your anniversary message with your patients – letter, postcard, or emailer | |
| Budget Planning | Consider what budget you want to set for your marketing campaign and whether this may align with your selected promotional activities | |
| Style Event | If you are running a style event in-practice, please refer to our strategy document <u>found here ></u> | |

Once you have considered the items outlined in Steps 2 and 3, it is advisable to schedule an appointment with the Local Area Marketing team. Please send an email with this completed document to <u>marketing@provision.com.au</u> to arrange a meeting.